



Client Services Newsletter

1966 Garden Avenue
Eugene, OR 97403
514-342-5088 | 1-866-470-3419

WINTER 2011



IMPORTANT FOOD CARD INFORMATION

Recently we notified you that you must submit a receipt for your food cards. The Safeway cards we issue are funded under two categories of funding in Ryan White:

- 1) Nutritional Food Assistance or
- 2) Supplemental Food Assistance.

Nutritional Food Assistance is described by the State of Oregon as:

“A card/voucher that cannot be converted to cash, allowing a client to purchase food/supplemental products.”... “Food/supplements provided under this category should be provided to a client with specific instructions for maintaining nutrition/overall health based on the RN assessment of need (i.e. client needs high protein food, low sodium, high fat meals, etc).” (Note that these cards can be used for the purchase of supplemental products such as vitamins and ensure.)

Supplemental Food Assistance is described by the State of Oregon as:

“A card/voucher that cannot be converted to cash, allowing a client to purchase food products necessary to maintain health.”... “Documentation that clients have exhausted other food services prior to authorization (i.e. food banks, food stamps) must be in the client’s chart.”

These cards are intended for the purchase of human food to maintain your health. Unfortunately they are not for the purchase of pet food, or personal hygiene products. Because we need to be able to verify that we are using the cards only for the purchase of food, we have asked for the receipts.

We realize it is hard to keep track of a receipt. Here are some ideas:

- Mail the receipt back as soon as you can. Ask your Care Coordinator for a stamped envelope.
(be sure you write your name on the receipt)
- Collect your receipts in an envelope or folder. Ask your CC for a labeled envelope
- Keep all receipts in one location. Maybe tack them up near your phone/computer.

We also realize that you may struggle to obtain personal hygiene or cleaning products like toilet paper and laundry soap.

If this is true for you ask your care coordinator when care packages will be available in your county.

MEET YOUR CARE COORDINATOR

Thursday
March 10
4:30-6PM

Alliance Headquarters
1966 Garden Avenue

Snacks
Q&A
Client Advisory Board

If you need assistance getting food your Care Coordinator can give you info or contact these agencies:

Food For Lane Co.
(541) 343-2822
Marion Polk Food Share
(503) 581-3855
Klamath/Lake
(541) 882-1223
Josephine
(541) 479-5556
Douglas
(541) 492-3523
Coos /Curry-So Coast Food Share
(541) 888-7019

Client Advisory Board Meeting

The Client Advisory Board meets the first Tuesday of every month to exchange viewpoints and engage in discussion with the purpose of improving communication and information exchange between clients and staff. The Board consists of one staff member and three or more clients, and meetings are open to any interested clients. For more information ask your care coordinator to put you in touch with a board member.

**FIRST TUESDAY OF EVERY
MONTH**

HIV/Aids News

Stem Cell Transplant 'Cures' Leukemia Patient of AIDS

Dec 15, 2010 – 8:51 AM

Lauren Frayer Contributor

Doctors in Germany report they have cured an HIV-positive American of the AIDS virus after performing a stem cell transplant to treat his leukemia.

But experts caution that while the man's outcome seems promising, the risky procedure might not work on otherwise healthy people with HIV and probably won't yield an overall cure for AIDS. Still, if the patient's HIV doesn't resurface, this would mark the first time HIV has been wiped out in any patient.

In 2007, Timothy Ray Brown received a stem cell transplant to treat his leukemia, a cancer of the blood. The procedure involves destroying a patient's natural immune system with chemotherapy and radiation, then boosting it back up by inserting bone marrow or blood stem cells from a healthy donor.

Brown's donor was not only a perfect match for his blood and bone marrow type but also happened to have a rare, inherited genetic mutation that makes carriers virtually immune to HIV. The donor's cells took root in Brown's body and multiplied. Three years later, Brown's leukemia is in remission, and he's also HIV-negative.

The German doctors' findings were published last week in *Blood*, the journal of the American Society of Hematology.

"Our results strongly suggest that cure of HIV has been achieved in this patient," they wrote.

Other experts warn that HIV could still be present -- but dormant and undetectable -- in the patient's blood.

"'Cured' is a strong word. But this is very encouraging," Dr. David Scadden, co-director of the Harvard University Stem Cell Institute, told *The Miami Herald*. "From all indications, there was no residual virus. It's as good an outcome as one could hope."

But Jerome Zack, an HIV researcher at the University of California at Los Angeles, told MSNBC that "you can't eliminate the potential for there still being low-level virus in the body that's undetectable."

There's also a problem with replicating the same procedure in otherwise healthy patients who are HIV-positive but don't have

leukemia. Plus, the genetic mutation found in Brown's donor, which makes patients resistant to HIV, is extremely rare.

"This probably is a cure, but it comes at a bit of a price," Dr. Michael Saag, professor of medicine and director of the University of Alabama at Birmingham AIDS Center, told CNN.

"For him to receive the donor cells, his body had to have all of his immune system wiped out" and then receive a bone marrow transplant, Saag said. "The catch-22 here is that the best candidates for a cure, ideally, are people who are healthy" and don't have leukemia, he said.

Stem cell transplants are very risky because they wipe out the patient's immune system to the point where they could die without an insertion of healthy donor cells. That process is "very hazardous," Saag said. "Even if somebody doesn't die from a transplant, there are complications that make it very unpleasant for people to live with."

<http://www.aolnews.com/2010/12/15/stem-cell-transplant-cures-leukemia-patient-of-aids/>

Institute of Medicine Issues Second Report on HIV Screening and Access to Care

Posted by Chantelle Britton

January 31, 2011 at 02:54 PM EST

Today, the Institute of Medicine (IOM) released the second report in a series that evaluates HIV testing policies and access to care. This report, which is entitled "HIV Screening and Access to Care: Exploring the Impact of Policies on Access to and Provision of HIV Care", examines how Federal and State laws and policies and private health insurance policies affect entry into clinical care and the provision of continuous and sustained care for people with HIV. The report found that the lack of integration in State and Federal programs that assist people with HIV creates or exacerbates barriers to adequate HIV treatment. In addition, the report concludes that patients often experience medical and social difficulties as a result of their HIV status that, in turn, interfere with their HIV treatment.

In 2009, the White House Office of National AIDS Policy (ONAP) commissioned the IOM to convene a 15-member

Committee on HIV Screening and Access to Care, which was tasked with planning and conducting a series of three workshops and activities that evaluate barriers to expanded HIV testing and treatment programs. The outcome of these efforts is the issuance of three reports that examine certain questions related to HIV testing policy and access to care. The Committee's first report focused on the extent to which Federal and State laws and policies, private health insurance policies and practices, and other factors inhibit or promote expanded HIV testing.

The final forthcoming report in the series will focus on the current capacity of the health care system to administer a great number of HIV tests and to accommodate new HIV diagnoses.

Last July, the President released the National HIV/AIDS Strategy for the United States that includes three primary goals of (1) reducing new HIV infections; (2) increasing access to care; and (3) reducing HIV-related health disparities. Of note, the goal of increasing access to care is tied to the implementation of the Affordable Care Act, which will significantly expand access to care for people with HIV. This report highlights the opportunities within the Affordable Care Act to expand access, but also addresses the potential challenges we face with respect to ensuring services are coordinated and integrated to improve the quality of care for people with HIV. As we work toward implementing the goals of the Strategy and the Affordable Care Act, we expect that the issues raised in the report will aid in our implementation efforts.

To obtain a copy of today's report or the first report released from the Committee, please visit the IOM website at www.IOM.edu.

Chantelle Britton is the Policy Advisor for the Office of National AIDS Policy

<http://www.whitehouse.gov/blog/2011/01/31/institute-medicine-issues-second-report-hiv-screening-and-access-care>

CONTRIBUTE!

To this newsletter. See page 4
or 5 to find out how.



Care Coordinator Assignment

The following chart lists Care Coordinators by County. Look for the County you live in and the first letter of your last name. The person listed is your Care Coordinator. Some clients will have a new CC and some will have stayed the same. We hope this system will help us to provide the best service we can to all Clients in all Counties.

Lane County Spanish Speaking Clients	Jorge Sanchez
Marion County Spanish Speaking Clients	Carl Kapocias
Coos and Curry County	Klamath/Lake
Carl Kapocias A-H	Megan Janssen-OConnell A-Z
Grace Boulester I-Z	Josephine County
Lane County	Jorge Sanchez A-L
Brian Dunham A-C	Ellyn M-Z
Jorge Sanchez D-H	
Ellyn Yandel I-Q	
Grace Boulester R-Z	
Marion County	
Megan Janssen-O'Connell A-L	
Brian Dunham M-S	
Carl Kapocias T-Z	

MEET YOUR CARE COORDINATOR

Thursday
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4:30-6PM

Alliance Headquarters
1966 Garden Avenue
Snacks
Q&A
Client Advisory Board
Members
Get to know
the new staff!

VOLUNTEER

We need your help.

The Alliance can always use extra hands for stuffing envelopes, helping with needle exchange, even data entry and answering the phone.

Then there's cooking and gardening and set-up at events and... the list goes on. You may not think so, but everybody contributes to making the Alliance a stronger community.

Contact your Care Coordinator or Byron to find out how to get started.

Clocktower Times

After hearing of the grant providing dental care for Hiv Alliance clients at Lane Community College, I made an appointment.

On my first visit they took an x-ray and we planned on doing a treatment plan.

It took me a year to return due to the embarrassment at the condition of my teeth. When I returned I asked them to save whatever they could, expecting them to pull everything .

Much to my surprise and consternation, they saved everything in my mouth. I believe they went the extra mile and I am grateful the opportunity was provided.

Kudos to grant writers and Lane Community College.
Mike P.

CONTRIBUTE!

To this newsletter. See page 4 or 5 to find out how.



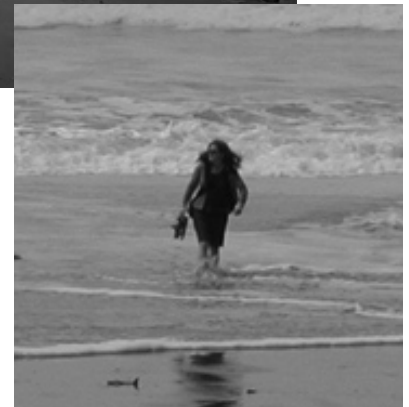
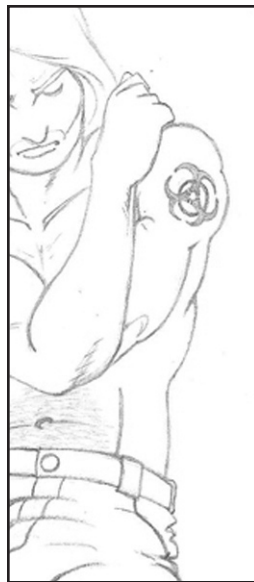
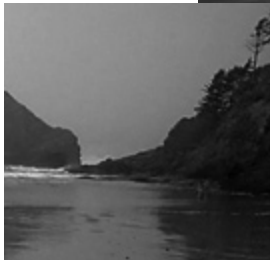
ATTENTION EMAIL USERS!

We are trying to update our email list. If you are interested in receiving news and information via email let us know!

Send an email to Nik:
ngall@hivalliance.org
Subject: EMAIL LIST

CLIENT GALLERY

We are reprinting some art from last issue that was not properly prepared for two reasons: First, so the images can be seen clearly and second, TO ENCOURAGE YOU TO SEND US YOUR WORK.



We want to see your photography and artwork. Your stories and anecdotes. Poems, sketches, ideas for articles or news items. We want this to truly be your newsletter.

But we can't do that without your help. Email your submission or ideas to Renée and the Editor for consideration.

newslettersubmissions1966@gmail.com

YOUR WORK HERE

The I.S.C.E.E. Presents...

**Damsels, Divas
& Dames:
"I'll Get You My Pretty
...and your little Dog too"**

Show at the Hult Center for
the Performing Arts
Soreng Theater
April 2nd 2011
7:30pm

**A Benefit for
The HIV Alliance!**
Tickets are \$25 Adults
\$15 Students

call 541-687-5000 or go to
WWW.HULTCENTER.COM

**FEMALE IMPERSONATORS
FROM AROUND
THE NORTHWEST!**

*ISCEE (The Imperial Sovereign Court of
the Emerald Empire)

**GOT A STORY
YOU WANT TO SHARE?**

Write your personal story of up to 800 words and submit it in an email. Good, bad or indifferent, we can all learn from each others experience. Use the subject line - CLIENT STORY -and send your work to Renée! **We are also looking for small art pieces and/or poetry to use in future newsletters** We want to hear from you!

ryandel@hivalliance.org

**YOUR
WORK
HERE**

**ATTENTION EMAIL
USERS!**

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Send an email to Nik:
ngall@hivalliance.org

About Client Services

Client Services provides support, advocacy, referral services and emergency financial assistance to people living with HIV/AIDS in Lane County.

Fortunately, living with HIV is not what it once was. HIV medications help people live longer, healthier lives. Client Services helps individuals create the healthiest standard of living possible by helping them develop a plan for living with HIV.

Care coordinators assist clients in assessing and prioritizing needs and accessing the necessary community resources to see that such needs get met.

Case Management is:

Holistic—Our ultimate goal is to help clients stabilize and maintain their health. We recognize that physical health is dependent upon emotional, social and spiritual well-being. We also understand that when basic needs such as food and shelter are not met, it is difficult to remain healthy. As a result, we look at health as a whole and help clients meet a variety of prioritized needs.

Client-centered—HIV Alliance is a safe place where clients can access services without judgment on the basis of their race/ethnicity, socioeconomic status, sexual orientation, gender identity, or past/current drug use. Furthermore, our assistance is based on client-identified priorities. Individuals create their own plan for creating a healthy standard of living and Care coordinators help them meet their needs.

Client Services is funded through the Ryan White Care Act—federal dollars designated to assist individuals living with HIV/AIDS. In addition to Ryan White funds, the HIV Alliance utilizes grants and private donations to help clients stabilize and maintain their health.

Client Services Manager

Deb McLaughlin

Care Coordinators

Grace Boulester

Ellyn Yandel

Carl Kapocias (bi-lingual)

Brian Dunham (bi-lingual)

Megan Janssen O'Connell

Jorge Sanchez(bi-lingual)

RN Case Manager

Cindy Dietrich

Carol Hernandez

Dental Care Staff

Jamie Christianson

Amanda McCluskey

Reception

Christian Castro (bi-lingual)

Education and Social Support Opportunities

Friends and Family- Meets once per month. Bring your friends and family along! We do activities like bowling and crafts and eat a good meal.

POZ Group - For clients only. This group meets once per week at the agency. A meal is served and you can meet other clients. This is a great time to meet new people! Staff will give updates on what's new at the agency and in the HIV field.

Spanish Language Group - Meets the second and fourth Tuesday of every month. Great for Spanish and bi-lingual clients to meet and exchange information and ideas. All ages welcome.

Client Advisory Board Meeting - The Client Advisory Board meets the first Tuesday of every month to exchange viewpoints and engage in discussion with the purpose of improving communication and information exchange between clients and staff. The Board consists of one staff member and three or more clients, and meetings are open to any interested clients. For more information ask your care coordinator to put you in touch with a board member.

Agency Calendar

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
FEB		1 Client Advisory Meet 4:30PM	2 Groundhogs Day POZ Dinner 6PM	3	4 Limited Hours Appt Only	5
6	7	8 Skate World 3:30-5PM	9 POZ Dinner 6PM	10	11 Care Pkgs Limited Hours Appt Only	12
13	14 Valentines Day	15	16 POZ Dinner 6PM	17	18 Limited Hours Appt Only	19
20	21 Presidents Day	22	23 POZ Dinner 6PM	24	25 Limited Hours Appt Only	26
27	28					

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
MAR		1 Client Advisory Meet 4:30PM	2 POZ Dinner 6PM	3	4 Limited Hours Appt Only	5
6	7	8 Bowling 3:30-5PM Timber Bowl	9 POZ Dinner 6PM	10 MEET CARE COORDINA- TOR 4:30-6PM	11 Care Pkgs Limited Hours Appt Only	12
13	14	15	16 POZ Dinner 6PM	17 St Patricks Day	18 Limited Hours Appt Only	19
20	21	22	23 POZ Dinner 6PM	24	25 Limited Hours Appt Only	26
27	28	29	30 POZ Dinner 6PM	31		

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
APR					1 Limited Hours Appt Only	2 Damsels Divas Dames
3	4	5 Client Advisory Meet 4:30PM	6 POZ Dinner 6PM	7	8 Care Pkgs Limited Hours Appt Only	9
10	11	12 Putters 3:30-5PM	13 POZ Dinner 6PM	14	15 Limited Hours Appt Only	16

CONTACT US

HIV Alliance
1966 Garden Avenue
Eugene, OR 97403
Ph: 541-342-5088
1-866-470-3419
Fax: 541-555-1234
www.hivalliance.org

Email:
admin@hivalliance.org

FAQs

I just moved into town, how do I become a client?

Contact a case manager at 541-342-5088 to schedule an intake appointment. Be sure to bring your photo ID, proof of income, insurance card and HIV verification to your appointment if you have them.

I was recently diagnosed with HIV and I don't have insurance, what should I do?

Although the Oregon Health Plan currently has limited enrollment, other options do exist. Contact a case manager for more details.

What does being a "client" of HIV Alliance's Client Services mean?

Once you are enrolled in our program you are eligible for case management, advocacy, financial assistance and our referral services. Since your enrollment is voluntary, you can discontinue services at any time.

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